

27459 – Observe and Respond to Changes Assessment (with answer guidelines)

*Please note these are suggested answers and answers that the assessor deems correct and comply with company policy, protocol and to not breach the code of rights are also acceptable

- 1) Please give two reasons why you would need to report a change in a persons' health or wellbeing:

Answers should demonstrate an understanding as to the importance of reporting change, answers could include to keep a client safe, to help a person get assistance as soon as possible.

- 2) Please give an example of a time you reported a decline in a persons' health. State what was the change you noticed, how you reported it, who you reported it to:

Answer should demonstrate an understanding of what a change to wellbeing is and correct procedures for reporting. The person should demonstrate an understanding of the importance of reporting.

- 3) Please give an example of a time you reported a persons' health improving. State what was the change you noticed, how you reported it, who you reported it to:

Answer should demonstrate an understanding of what a change to wellbeing is and correct procedures for reporting. The person should demonstrate an understanding of the importance of reporting.

- 4) Please give an example of a time you reported a change and how reporting this impacted the person's care:

Answer should demonstrate an understanding of how reporting impacts on the care a person receives

- 5) How do you determine what is 'normal' for a person?

Answer should demonstrate that everyone has their own 'normal' and you will understand a person's normal through getting to know them and their care plan

- 6) Where will you find the responsibilities a support worker needs to carry out for a client?

Answer should include an understanding of a care plan

- 7) What should be contained in a personal plan?

Answer should demonstrate an understanding of the contents of a personal plan, and should include: Tasks a support worker should do; Risks a support person will need to be

aware of; Observations to make regarding change in condition; Current condition of client

8) What are the four categories of changes you need to be watching out for?

Physical, Environment, Emotional, Functional

9) When you are reporting, what 'prompting' questions do you need to think about in order to write down a full account of the facts?

Who, what, when where, why, how